Armand Bayou Nature Center Volunteer Newsletter

Bayou Foliage

Volume 26, Number 11

November 2007

Look Ahead

NOVEMBER

- Stewardship Saturday 8:30 a.m.
- Continuing Education, 9-11:30 am
- Volunteer Board meeting, 5:30
- Volunteer meeting, 6:30
- 10 HAS Bird Survey, 7 a.m.
- 10 Fall Festival
- 11 Fall Festival
- 17 Stewardship Saturday 8:30 a.m.

From the Rocking Chair

Polly Swerdlin Volunteer Chair

The year is quickly winding down, the climate cooling:

the spiders are fewer but guess what? There are still tons of mosquitoes! Please tell folks you think might come out for a walk in the woods they will need long sleeves, long pants, and deet for sure. Otherwise it's the Prairie Platform, the Farm, or stay indoors. Or put up with the pesky buggers.

One thing I failed to mention at the October meeting is your hours for Continuing Education. You know about logging the one hour for the speaker portion, right? Also if there are any classes you attend on site. You can even count the CP Chem

and McGovern that Heather offers. Use any thing that will enhance your knowledge, which in turn helps vour interaction with our public.

At one time when I was the Vice Chair, I had opened up the chance for folks to count one hour for each video from our library they watched and wrote a review of it. That still goes. We have several tapes that no one knows what they are about other than the label. Reviews would add value to our library.

Keep in mind that only four CE hours count towards maintaining your active status (plus 24 hours of regular time), but both types are added at the end of the year for your total hours that will be recognized at the



January Appreciation Dinner. Even though someone takes a list of students at a class. it is your responsibility to enter your hours on your sheet in the Volunteer Log Book that is kept in the Volunteer Office.

We hope to see a lot of volunteers helping out at Fall Festival. This one is promising to be a mighty fine one. There are new exhibitors, and entertainers, lots of our old friends returning. Lets all wish for the weather to be kinder in the fall than it was this summer!

Ralph Waldo Emerson: "Adopt the pace of nature: her secret is patience."

Sign Up Now For a Busy Fall Season

When you are finished with this publication please recycle it. Thanks!

November 10-11—Fall Festival, 10 am—4 pm December 1-Burn Class December 2-Yuletide, 1-4 pm





Trail Equipment Needed

Trail Coordinator Martha Hood reports that the night program is in need of a duffle bag that can accommodate the "moth light" equipment. Currently it is in two bags. It would be nice to have a single bag that can hold the lights, extension . cord, sheet, etc. The light is approximately 18 inches wide X 10 inches deep X 12 inches high. Martha feels a "large" duffle bag would do the trick. If you have something you think would work or need more information, please contact Martha at 281-286-6746 or by email at mhood85@yahoo.com. Thanks for your help.

Armand Bayou
Nature Center
Volunteer Board
2007

Chair	Polly Swerdlin	281-814-4606	pfollyred@yahoo.com
Vice-Chair	Bob Paxton	281-990-7968	thepaxtons@sbcglocal.net
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Secretary	Laura Bradley	281-992-2604	Brad9@flash.net
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Greeters/Interpreters	Jarita Sepulvado	281-479-8795	vanillarita@gmail.com
Admissions	Dottie Evans	281-532-1273	docentmom@aol.com
Weekend Demos	Jane Bingel	281-554-5069	
Weekend Trail	Martha Hood	281-286-6746	mhood85@yahoo.com
Weekday Farm			
Weekday Outdoor Ed	Gaye Batiz	281-538-0592	gayebatiz@aol.com
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Staff Roster

Ext 10	Megan McInnis	Ext 17
Ext 21	Heather Millar	Ext 14
Ext 16	Dick Phelps	Ext 10
Ext 16	George Regmund	Ext 31
Ext 15	Sue Sutterby	Ext 11
Ext 20	Shauna Trevino	Ext 13
	Ext 21 Ext 16 Ext 16 Ext 15	Ext 21 Heather Millar Ext 16 Dick Phelps Ext 16 George Regmund Ext 15 Sue Sutterby

Email addresses are 'firstname'@abnc.org. Example: george@abnc.org

ABNC Volunteer Meeting Minutes October 11, 2007

<u>Program</u> – Jane Jock spoke on "Birds Do It Too". Jane is an ABNC Volunteer who has 558 birds on her lifetime bird list.

Old Business

<u>Secretary report</u> – No minutes for meeting in June, July, or August since there was not a meeting.

<u>Treasurer report</u> - The September treasury report was approved. We now have \$2817 in the treasury.

New Business

Recognition Committee – It is recommended that we recognize volunteer for years of service for 1, 3, 5, 10, 15, and 20 years to begin next year.

December's Meeting – There is a conflict with the December meeting. A paying customer has our normal room for the second Thursday in December. We can either move the date or the location. A vote was taken and passed to move the meeting to the Farm House/Pole Barn on the normal meeting date.

Nominating Committee – The following have accepted positions on the 2008 Volunteer Board nominating committee (5 not currently serving on the board): Jaye Teinert, Rebekah Gano, Susan Kalafatich, Dewanna Norris, and Cris Santiago. Let's give a big round of applause to these 5 people.

Outreach at Clear Lake United Methodist Church – On November 18, CLUMC has asked ABNC to participate in a special day at their church. It will be during the normal church time. We would be doing Hands on History Demos.

Events

<u>Creepy Crawlers</u> is October 26-27 6pm to 9 pm.

<u>Fall Festival</u> is November 10-11. Signup list is now available. <u>Yuletide</u> is December 2.

<u>Earth Day</u> is in April. We will be hosting a film contest with the winning films to be used for a continuing loop film to be shown for visitors.

Lakewood Yacht Club Keels and Wheels – first Saturday in May. ABNC has been asked to supply volunteers to help protect boats and cars on display at LYC's Keels and Wheels in May. Bayou Boil – second Saturday in May. Strawberry Festival – third Saturday in May

Vice Chair Report

Speakers for Meetings

"Alternatives to Pesticides" by Charlotte Webb will be in November.

Area Reports -

<u>Admissions</u> – Dottie – Admissions is in good shape.

<u>Greeters/Interpreters</u> - Jarita – No report

Weekend Demos -Jane Bingel - Filling up nicely.

Weekend Trails - Martha - November

is wide open. Volunteer now for a choice spot. October 20 is Owl Prowl. Weekday Outdoor Ed/Farm - Gaye - An email went out with the many opportunities including CP Chem. Outreach - no report

Facilities – J. T. – Will finish birthing shed and bull corral before Fall Festival. There is termite damage at the farm house.

<u>Stewardship</u>- lan – The next big event is Prairie Pandemonium on October 20. **Staff**

The Volunteer of the month is Liz Gimmler. Liz is a new volunteer who comes to us from the Master Naturalist Program. Liz is an enthusiastic member of the Prairie Friday team.

The McGovern area has received a lot of work. Twelve volunteers are ready to see that it stays in good condition.

The one remaining bison will soon be returned to her original herd. We will receive 3 young bison that will be trained to use the new chute so that they can be properly examined and cared for.

ABNC has received a grant from the state of Texas. The money will be received in 1:1 matching, up to \$300,000 for donations made to be the Center. The money would be used to make improvements to the experience of visitors to the Center. It can not be used on staff.

Treasurer's Report

Beginning Balance		1686.71
Expenditures:		
Total Expenditures	0	
Income:		
Birdhouses	\$72.00	
Dragonflies	\$30.00	
Miscellaneous	\$6.00	
Windmill extra	\$1000	
Recycle June & July	\$22.65	
Total Income	1130.65	
Current Balance		2817.36

Speakers for Volunteer Meetings:

November 8, 7 pm—Alternatives to Pesticides with Charlotte Wells

December 13, 7 pm—Christmas Party at the Farmhouse

January 10—Volunteer Appreciation Dinner

February 14-Woody Woodrow

March 13-George Regmund



This job's for you!

Each month a description of a volunteer position will be highlighted. The following information is from the Volunteer Manual.

Volunteer Job Descriptions

ADMISSIONS

Assist the staff by work-PURPOSE: ing the admissions desk during lunch breaks, staff meetings, at late closings and when the staff receptionist is ill or on vacation.

CONTACT: ceptionist Coordinator Staff - Admissions Re-Volunteer - Admissions

RESPONSIBILITIES:

- 1. Arrive on time. If opening, arrive 15 minutes early.
- 2. Remain at reception desk unless someone is there to relieve you.
- 3. Promote ABNC's purposes and benefits of membership.
- 4. Answer the telephone guickly and politely; greet visitors with a friendly smile.
- 5. Collect admission fees from nonmembers, keep tally of numbers of visitors.
- 6. On weekends, if there is no greeter on duty, tell visitors about demos and trail conditions.
- 7. Take messages for staff members while they are away from their desk.
- 8. Register participants for classes and assist with gift shop items.
- 9. Refrain from using ethnic comments or sexist remarks.

- 10. Maintain professional attitude and conduct. Refrain from eating, drinking, chewing gum or smoking while on duty.
- 11. Know location of First Aid Kit and Fire Extinguisher.
- 12. Promptly report accident or injury to a staff member and fill out accident form.
- 13. Log hours in volunteer logbook in a prompt, up-to-date fashion.
- 14. Notify volunteer coordinator ASAP if you are unable to do your assigned job.

SUPPORT AND RESOURCES:

- 1. ABNC staff and volunteers
- 2. Volunteer training
- 3. Volunteer manual

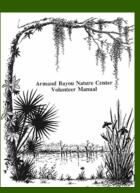
QUALIFICATIONS:

- 1. Enjoy working with the public, able to interact in a cheerful, courteous manner.
- 2. Be proficient in the use of the cash register and the telephone system.
- 3. Be able to work in a fast paced environment.
- 4. Be knowledgeable of ABNC regulations and membership information.

TRAINING:

- 1. Attend orientation.
- 2. Complete appropriate volunteer training.
- 3. Attend training in use of cash register, telephone system, and forms to use.
- 4. Watch and listen to the staff receptionist at least once.





Introduction

Armand Bayou Nature Center exists for the public. Most people come here for recreational opportunities, to relax and enjoy the wilderness, or to learn about nature and environmental issues.

Definition

Visitor contact is anytime you and a visitor are in same vicinity and the visitor sees you. Even if

VISITOR CONTACT

there is no verbal exchange, contact has been made, and an opinion formed.

Suggestions for effective visitor contact

Attitude

Be convinced the job you do is important. Be aware that visitor often form an impression of ABNC from you.

Personality

Be available, courteous,

enthusiastic and patient. Appearance

Be appropriately dressed for your job.

Be neat whenever possible.

Example one: Positive contact, no spoken exchange

You are weeding near the front boardwalk and do not notice a family walking through. They notice you and the effort you put forth. They are impressed.

ARMAND BAYOU NATURE CENTER

Presents;

The 26th Annual "Martyn Farm" Fall Festival

Family fun for all ages, this festival has something for everyone;

- Demonstrations
- Farm Animals
- Antique tractors
 Wagon Rides
- Crafts
- Games

- Music & Dance
- Story Telling
- Antique machines Food & Drinks for Sale
 - FRESH Organic Vegetables for sale!

When: November 10 & 11, 2007, 10 am - 4 pm

Where: Armand Bayou Nature Center located at

8500 Bay Area Blvd.

Cost: Adults - Non-Members \$8 Members \$6

Children - Non-Members \$5 Members \$3

Free for Children 4 & Under

Free Parking and Shuttle from UHCL

Lot D

On site Parking \$3







Featured Callers: Stu Ringer & Curtis Byars



Volunteer of the Month

The first time I met Liz I was a "newbie" with the Prairie Friday group and we were in a team to do transecting together. She was so cheerful and encouraging and so eager to pass on her knowledge. I couldn't believe my luck to be paired with her. These qualities are what the staff identified as a reason to select Liz for Volunteer of the Month.

BAYOU BITS



Liz planting a Bush Mint grown from seeds in the Master Gardener Greenhouse.

Liz is someone who always loved being outside. She started volunteering with Scenic Galveston and then learned about the Master Naturalist program. During those classes she became inspired by the dedication of Mark, George and Dick Benoit to the restoration of the prairies at Armand Bayou Nature Center. She is a Prairie Friday regular and has trained to do the prairie schooner rides. She was not able to use this

(Continued on page 7)



ABNC Christmas Bird Count

Please join us on Saturday, December 29th for fun, frivolity and feathered friends. Birders are needed in the field and in backyards, and all skill levels are appreciated! Contact co-compiler Chris Battan by email (cbattan@hmns.org) or by phone (281-

316-0808) to reply by December 27th or for more information.

Time: 6:30 am for team gathering; 5 am for owling; **Fee**: \$5 for 18 years and older (17 and under are free); Remember to bring lunch, water, field clothes and binoculars. Dinner (dutch treat) and door prizes at Tally Rally after the count.

For the Birds...

On the second Saturday of each month birders from around the Houston Metropolitan area come to ABNC for one of Houston Audubon Society's monthly bird surveys. Participants meet in the parking lot at 7 a.m. and form teams of four to five before branching out for the morning count. At 10 a.m. the birders reconvene for the "countdown" when the species seen are listed and tallied. The year-long survey will give HAS and ABNC a better picture of local bird populations.

The count is open to all skill levels and beginning birders will be placed with more experienced ones so that, in addition to having a great time, they will also learn more about bird identification and avian natural history. More volunteers are needed to get an accurate picture of the bird populations at the center. If you can help, please make plans to attend the next count on Saturday, November 10.



Northern Cardinal

Photo by Mary Alice Trumb

ABNC Volunteer Duty Roster—October

		10:00 Trails	2:00 Trails	Greeters	Farm Interpretation	Farm Demos	Natural History
	DATE	Martha Hood 281-286-6746	Martha Hood 281-286-6746	Jarita Sepulvado 281-479-8795	Jarita Sepulvado 281-479-8795	Jane Bingel 281-554-5069	Jane Bingel 281-554-5069
If you have to	11/3	Jim Crabb		OPEN	Joyce Sens	Frank Sens Rope	Jane Bingel Adaptations
cancel, please do		*****	Malania				
your best to find	11/4	**	Melanie Weisman	Ken Russell	OPEN	Jane Bingel	Zel Arbuckle Reptiles
your own replacement. If							
you can cover for	11/10				\ ~ + i\	1	
any open slots,			rai		estiv	Val	
please call the	11/11						
coordinator for that event. When	,					Pollv	Eleanor
you arrive at	11/17	Liz VanOrstrand	Ray Parker	OPEN	Jane Bingel	Swerdlin Rope	Stanley Reptiles
ABNC for your	11/11	Variorstrand	nay ranci	OI EII	Julie Billger	11000	Marie & Odie
duty, please	44/40	Fall	OPEN	OPEN	OPEN	Ray Parker Rope	Asscherick Butterflies
check in at the front desk.	11/18	7 10	OPEN	OPEN	OPEN	Поре	Dutternies
	11/24	Anne Tincher	Karen Sutera	OPEN	Polly Swerdlin	Paula Thorson Cheese	Jane Bingel Adaptations
	11/25	Fall **	OPEN	OPEN	OPEN	Ed Adams Cook Stove	Hilary Gibbs Adaptations

Visitor Contact (Continued from page 4)

Example two: Negative contact, spoken exchange A visitor asks you for directions. You tell the visitor you don't know and walk away. The visitor is irritated.

Comments

Even if you are not on duty, it is important to be courteous and helpful when a visitor approaches you.

If you cannot answer a visitor's question give them the name of somebody who can.

Whenever possible smile, wave, and talk to visitors.

If you act interested in them they will remember you and how welcome they felt at ABNC.

Try to put yourself in the position of the visitor.

Ask yourself how you would like to be treated.

Volunteer of the Month (Continued from page 6)

training this year because of the wetness of the prairies.

Liz lives in three different places, Montgomery County, downtown Houston and on the Intercoastal Waterway in Galveston. Since she is always going from one place to another it is easy to schedule her work at Armand Bayou Nature Center. Liz is also leading the restoration effort at Reitan Point which is located by the tree just before you head over the causeway to Galveston.

Liz loves it here because "we run such a wonderful operation. I learn so much at Armand Bayou." We are so fortunate to have Liz Gimmler as part of our volunteer team.

Sue Sutterby

Bayou Foliage



Armand Bayou Nature Center Volunteer Newsletter

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Phone: 281-474-2551 Web: www.abnc.org

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